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Detroit Metropolitan Airport food and retail operators capture industry awards

Restaurant and retail operators with locations at **Detroit Metropolitan Airport (DTW)** have been honored as “2012 best of the best” by **Airport Revenue News (ARN)**, a leading aviation industry publication.

The **Paradies Shops** with numerous retail locations at DTW and other airports was voted *Best Overall Retailer* as well as *Retailer with the Highest Regard for Customer Service*. Paradies was also honored as the *Best Specialty Retail Brand Operator* for **Brooks Brothers** with a location in the McNamara Terminal.

HMSHost Corp. which operates multiple food and beverage concepts in Detroit’s McNamara Terminal and other airports was named best overall *Food & Beverage Operator* as well as *Food Operator with the Highest Regard for Customer Service*. Host also won *Best Food & Beverage Brand Operator* for **Starbucks**.

Best Overall Food & Beverage Operator in ARN’s small concessionaire category was **Vino Volo**, which operates a boutique wine retail and tasting lounge in the McNamara Terminal as well as several other airports. Vino Volo also won *Food Operator with the Highest Regard for Customer Service* in the small category.

“Providing quality products at reasonable prices with good customer service is the formula for success in airport concessions,” said interim airport authority CEO **Tom Naughton**. “Concession revenue is important as it helps to fund the operation and maintenance of the airport which is self-sustaining. No tax dollars support the operation of the airport. Congratulations to our concessionaires for these well-deserved honors.”

The awards were announced at ARN’s annual conference in Orlando. Winners were determined in voting by airport and airport concession executives.

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