



D E T R O I T M E T R O P O L I T A N A I R P O R T

WCAA Strategic Plan

Making the World Available

December 2014

Our Mission



To operate safe, secure and dynamic air transportation facilities for our customers, creating economic vitality by providing global travel, cargo and business opportunities.

Our Vision

Making the world available.



Core Values

Teamwork

Work across functional areas to achieve our common goals through trust, sharing information and open discussion of ideas

Accountability

Follow-through on commitments, take ownership and accept responsibility for all outcomes

Customer Satisfaction

Commit ourselves to understand our customers' needs and deliver services and facilities that exceed expectations

Employee Respect

Treat each other fairly, listen to all opinions and recognize a job well done

Integrity

Adhere to a high ethical standard while doing our job with honesty and professionalism

Diversity

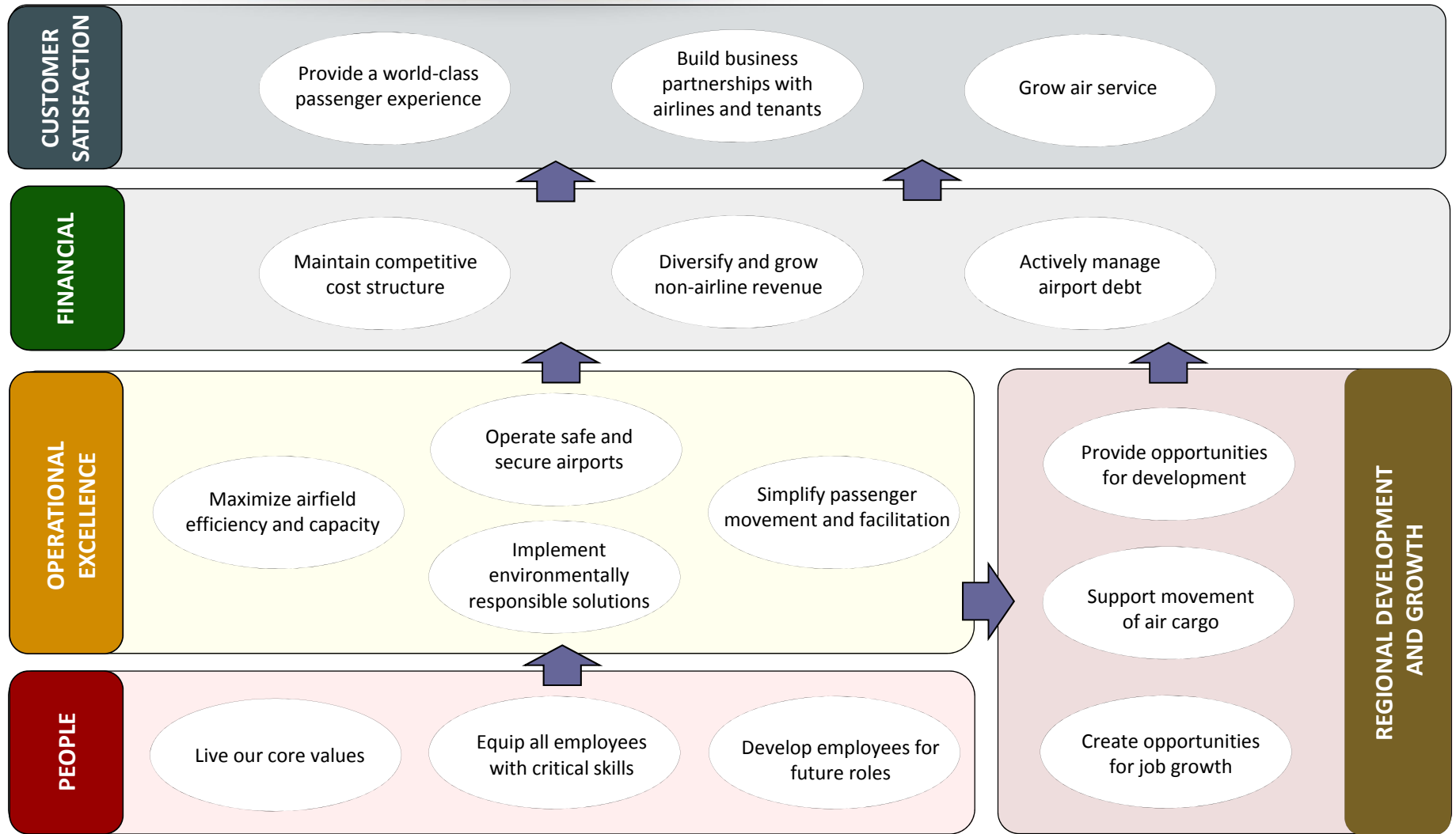
Foster a welcoming environment for all airport users



Strategic Focus Areas



Strategic Objectives





DETROIT METRO • WILLOW RUN
WAYNE COUNTY AIRPORT AUTHORITY



DETROIT METROPOLITAN AIRPORT