



DETROIT METRO • WILLOW RUN  
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# News Release

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## Second Cell Phone Waiting Area Opens at Detroit Metro Airport

The Wayne County Airport Authority will open a second cell phone waiting area tomorrow at Detroit Metropolitan Airport (DTW) just in time for the Thanksgiving and Christmas holiday travel rush.

The new area is located on inbound Dingell Drive and can comfortably accommodate at least 50 vehicles (see attached map.) Drivers who enter DTW from the south will find the 1,000-foot lane on the left hand side, whether they have accessed Dingell Drive from I-275 or from westbound Eureka Road. The 18-foot-wide lane is clearly marked with signs.

“The cell phone waiting lane for the Smith Terminal, which opened October 30, has successfully reduced congestion at the arrivals curb,” said WCAA CEO Lester Robinson. “This new area, more convenient for the McNamara Terminal, will hopefully have the same impact there.”

“We still recommend that the best way to meet an arriving passenger is to park in a short term lot and meet your party in the bag claim,” said Robinson. “However, many people simply drive out to the airport and try to sit at the arrivals curb at the time the flight is due to arrive. Airport Police cannot allow vehicles to linger at the curb, so they move them along creating congestion on the roadways. Since most people now carry cell phones, it works much better for the arriving passenger to call their ride once they are at the curb with their luggage. Vehicles which are waiting in the cell phone waiting areas will get to the arrivals curb within moments. The curb fronts have always been intended for active loading and unloading only.”

The Smith Terminal cell phone waiting lane is on inbound Rogell Drive. Follow the signs for arrivals. The lane is on the right, just past the point where the departures (upper) level lane veers off to the right.

Both cell phone waiting areas are located where lingering vehicles cause no

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traffic or security concerns, however motorists *must* remain with their vehicles. Unattended vehicles may be ticketed and towed.

Maps of both cell phone waiting areas can be found at [www.metroairport.com](http://www.metroairport.com)

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NR Cell Lane-McNamara