

Pre-Construction Brochure

Wayne County Noise Compatibility Program

Wayne County Noise Compatibility Program: A Sound Improvement

The Sound Insulation Treatment of Your Home Will Begin Soon

As a participant in the Wayne County Noise Compatibility Program (Program), you will soon experience a reduction in the level of aircraft noise inside your home. In this brochure, you will find important information about your role in the sound insulation process. Please read it carefully.

Approximately six- to 10-weeks after the measurement walk-through visit, you will receive written notification of the date construction is scheduled to begin at your home. There will be a minimum of one week between the written notification, and the date construction begins, to allow you time to make the necessary preparations.

Homeowner Preparation Items

The following tasks must be completed before construction begins on your home:

- Remove all curtains or draperies from windows and doors.
- Move furniture away from window and door areas to allow for a minimum of 48 inches of clear working area in front of and on each side of the doors and windows.
- Remove belongings stored in attics and behind second floor knee walls (the lower walls of pitched-ceiling attic spaces) that are to receive

insulation.

- Remove fragile items from all walls or shelves (please store them in a safe place so that vibrations from the construction do not cause them to fall and break).
- Remove all valuables from the work area to protect them from being damaged during the construction process.
- Remove any electrical door locks.
- Remove any window air conditioning units and/or through-window vents (i.e., dryer vents, window fans, etc.).

Also,

- If you are scheduled to receive a new heating, ventilation and air conditioning system (HVAC), your furnace and electrical panels must be made accessible and have a clear work area around them.
- If your home has a security system, you are responsible for contacting your service provider to have the system components removed from around the windows and doors. At the completion of construction, it is your responsibility to contact your service provider for the reinstallation of any system components. Any charges from your service provider will be your responsibility.

Please note: If you are physically unable to perform any of the above homeowner requirements and cannot receive assistance from friends and relatives, please contact the offices of C & S Engineers, Inc. at 734-753-5993.

Construction

You will be required to make your home accessible to the contractor during construction on your home. That means you, or your representative, (an adult, 18 years or older, who can speak on your behalf) must be present in your home during the construction phase. Construction hours are typically 8 a.m. to 5 p.m., Monday through Friday.

Inspection at Substantial Completion

Once all of the doors, windows, insulation, electrical and air conditioning equipment have been installed, your assigned field inspector will create a punch list. Any unsatisfactory or incomplete work items will be identified and immediately communicated to the contractor for resolution.

Final Inspection and Acceptance

Once the contractor has completed the work items identified in the inspection at substantial completion, your field inspector will check the work again. When the inspector verifies that all work items have been completed, your home will receive a final acceptance. If you wish to participate in these inspections, you should advise your inspector.

What to Expect

As with any construction process in the home, the homeowner can expect some disturbance. Although the contractor will be very careful to perform the work in the least intrusive manner possible, sometimes disturbances cannot be avoided.

We ask that homeowners be patient during construction on the home. This

Program is a benefit to the homeowner and allowances should be made for the disruption of normal life for the duration of construction. At the same time, the contractors will also be instructed to be patient and realize they are working in another person's home.

Note: We advise you to place valuables or items of personal importance in a safe location during the construction period in order to better protect them from accidents or damage.

Warranty Information

You should review your *Homeowner's Handbook* and the *Informational Brochure* for warranty information. If you have not received copies of the *Homeowner's Handbook* or the *Informational Brochure* please contact the Program Office at 734-753-5993.

Contacts During Construction

Your primary contact during construction will be your assigned field inspector. Should you be unable to contact your inspector, or wish to speak to the program construction manager, you may call the following construction manager's office:

C & S Engineers
Program Manager
8:00 a.m. to 5:00 p.m.
Monday through Friday
734-753-5993

Design Team Contact:

Assigned Field Inspector:

Cellular Phone No:

Please Note: During non-office hours, calls will be monitored at 734-753-5993.
Emergency calls are responded to promptly.

The Detroit Metropolitan Wayne County Airport Authority looks forward to making the Wayne County Noise Compatibility Program *A Sound Improvement For Your Home*.