

News Release



Released: January 17, 2002
Contact: Michael Conway (734) 942-3558

Detroit Metro Tops US Airports in Survey *--Ranked #4 Worldwide by TravelQuality.com Aviation Awards*

Detroit Metropolitan Wayne County Airport (DTW) has received more international recognition, becoming the only US airport to finish among the top five in a survey conducted by the Netherlands-based website www.TravelQuality.com.

Over 21,000 travelers and visitors to the website voted in a number of categories including "Best Airport". The top five airports were Amsterdam, Istanbul, Dubai, Detroit and Hong Kong. The voting occurred over a six-month period ending November 30, 2002.

This recognition comes on the heels of a JD Power & Associates customer satisfaction survey ranking DTW tied for second among US airports in the 30 million passengers-plus category.

"We are gratified to be recognized in this manner," said Wayne County Airport Authority CEO, Lester Robinson. "The addition of our sixth runway, a new access road, convenient parking, the new 97-gate McNamara Terminal/Northwest World Gateway and a focus on customer service has catapulted Detroit Metro from nobody's favorite airport to one of the very best. This represents a lot of teamwork among employees of the airlines and airport authority as well as tenants and vendors."

"Now is not the time to slow down," continued Robinson. "Plans for demolition, renovation and reconstruction of the older terminal areas are being developed to continue to maintain and improve upon customer satisfaction."

For survey results visit www.travelquality.com. For information on Detroit Metro Airport, visit www.metroairport.com.

#####