

News Release / Travel Advisory



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Detroit Metro Airport, One of Three Airports Nationwide with New TSA Screening Procedures

~ Transportation Security Administration requires that all DTW travelers obtain boarding passes prior to entering passenger security checkpoints

MONDAY, NOVEMBER 18, 2002, DETROIT, MI: Beginning tomorrow, the Transportation Security Administration (TSA) will begin requiring that **all travelers** flying out of Detroit Metropolitan Wayne County Airport (DTW) obtain their boarding passes prior to entering the passenger screening checkpoints.

On November 12, TSA began implementing the new procedure at DTW's Edward H. McNamara Terminal / Northwest WorldGateway, for travelers flying Northwest Airlines, Continental, KLM and Lufthansa Airlines.

Tomorrow, the TSA will extend the program to Metro Airport's L.C. Smith and Berry Terminals. All travelers flying out of DTW must now possess a boarding pass prior to entering the TSA staffed, passenger security screening checkpoints. E-ticket receipts, itineraries and vouchers will no longer allow access through the screening checkpoints. In addition, passengers 18 years of age or older must show a valid government issued photo ID when passing through the checkpoints.

For e-ticket holders, boarding passes can be obtained from the airline ticket counters, skycap curbside check-in booths, or any of the e-ticket kiosks offered throughout the airport by certain airlines, or passengers should check with their airline as to how to obtain a boarding pass.

At the McNamara Terminal, Northwest Airlines has over 90 e-ticket machines, located in several public areas, including the ticket lobby and the new parking garage adjacent to the McNamara Terminal. Northwest Airline's *internet check-in* (boarding passes printed from a home or office printer via the nwa.com website) are also permitted. In addition, Continental Airlines provides e-ticket machines near their ticket counter in the McNamara Terminal.

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At the L.C. Smith Terminal, American Airlines and U.S. Airways provide e-ticket kiosks near their ticket counters. Special check-in arrangements for airlines that do not use traditional boarding passes, such as Southwest Airlines, are being coordinated between TSA and the airlines. Travelers should check with their airlines for carrier-specific instructions.

The new procedures are part of a new TSA pilot program being tested at Detroit Metro Airport as well as Los Angeles and San Bernadino airports to make aircraft boarding quicker and more convenient for passengers. The Transportation Security Administration expects to implement these new procedures soon at all U.S. airports.

“We are happy to work with the TSA in any way we can,” said Airport Director Lester Robinson. “These procedures, while new to some, should help make the passenger boarding process much smoother and more convenient for our travelers.”

Detroit Metropolitan Wayne County Airport is undergoing one of the most dramatic transformations of any airport anywhere, and recently tied for 2nd place among large U.S. airports in a customer satisfaction survey completed by J.D. Power and Associates. In addition to the new 97-gate Edward H. McNamara Terminal / Northwest World Gateway, the airport has also recently opened a new 10,000 ft. runway, and a new airport south access road (John Dingell Dr.) providing a second primary entrance to the airport off of another major area interstate highway (I-275). With the creation of the new Wayne County Airport Authority, and future terminal projects planned, Metro Airport is quickly positioning itself as one of the finest air transportation gateways in the world.

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